

⌘ Hazel Burns Hospice

2022
Annual Report



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2022 Annual Meeting Virtual Meeting via Zoom

Wednesday, November 2nd, 2022 @ 6:30PM

Agenda

Welcome

Land Acknowledgement

Call to Order

Approval of Minutes from 2021 Annual General Meeting

Treasurer's Report

- Appointment of Auditors: Clarkson Rouble LLP

Honouring Clients we Serviced

Volunteer Activity: A Year in Review

Executive Director's Remarks

Closing Remarks

⌘ Hazel Burns Hospice

Hazel Burns Hospice was founded in 1991 by a group of Hazel's friends at the Silverthorn United Church in the Municipality of the Old City of York in Toronto. Hazel Burns was a compassionate and caring member of the Community who eagerly helped those in need. Hazel had a rich nursing career that led her to become Head Nurse at the West Park Hospital. Her unstinted service to the Community did not however, cease upon her retirement. She became an avid Volunteer with her Church where she visited many sick Members of the Congregation and was actually doing the work of Hospice. Her generosity and kind-hearted acts touched the lives of many.

In July of 1991 Hazel was diagnosed with liver cancer. Hazel's friends decided to start the Hazel Burns Hospice in her honour by hosting the first fundraising tea where they raised one thousand dollars. They worked out of a small space offered to them by the Church. Eventually, Hazel herself succumbed to liver cancer in September of 1991.

The Executive Director from St. Clair West Services for Seniors (SCWS) knew about this small Hospice group in the Community. When the Church needed the space that the Hospice occupied, SCWS were kind enough to offer a new space for the Hospice Volunteers to work in and HBH has continued to maintain this relationship. The E.D. from SCWS was one of the first Members on the Board of Directors of HBH and in 1994 he wrote the first Grant proposal to the Ministry of Health, Long-Term Care and HBH was granted money to hire some part-time employees. This was the year of our Incorporation.

Mission Statement

Hazel Burns Hospice is a Community, Volunteer based Charitable Organization providing in-home, compassionate care for people coping with a life-limiting illness.

Charitable Registration # BN89283-4649RR0001

The Meaning of Our Logo ⌘

The founding Board Members designed our logo and it can be interpreted many ways, all in accord with the Hospice philosophy. In its center is a protected sanctuary. This is the home of compassion that Hospice offers to our Clients and their loved ones.

Surrounding this core is a seamless and continuous stream of energy having no beginning and no end. This ribbon creates four identical enclosures.

These can be seen as the four directions, the four seasons and the four aspects of life - birth, youth, maturity and death – creating a continuum of living. Union, harmony, equanimity and balance are all present. All four are occurring simultaneously and naturally throughout this picture of life. The energy of each flows evenly and gracefully to all others. The energy brings compassion in action to all areas of life. This is Hospice caring.

Executive Director's Remarks

Now with two plus years of working through the Covid-19 Pandemic, we have been able to figure out how we can safely provide services to our Clients and to support our Staff and Volunteers. We provided updates on how to keep everyone safe and making certain that proper PPE was provided to Staff and Volunteers if Clients asked for face-to-face visits. Most had to adjust to remote and virtual visits, and we continue to do so as requested by our Clients. The one service that the Clients accepted for an in-home visit was with our Massage Therapist, Augustina Oppong-Boateng. She has remained the face of Hazel Burns Hospice during these past couple of years for which we are most appreciative.

Hazel Burns Hospice has been in the West end of Toronto for 28 years now and have always functioned with a very small Staff. We have depended on the variety of Volunteers we have recruited as well as bringing in Students interested in end-of-life care for their Practicums. Our Students have been a great addition to our Team and they continue to be. Jo-Ann Leake, our Social Worker and Sarah Bird, our Coordinator of Volunteer Services, have done an amazing job with recruiting excellent candidates to assist us in serving our Clients and have been a great addition to our Bereavement Support Groups that we offer in collaboration with our Partners. We have been able to increase the number of groups we are offering and have added a daytime group as requested by our Clients that has been very successful.

Our connections and partnerships in the Community were expanded greatly to accommodate working in a Pandemic environment over the past two years. I would like to mention them and thank them for their commitment to partnering: The ALS Society; Alzheimer Society Toronto; Central Home and Community Support Services; Circle of Care; Second Harvest Food Rescue; Southlake Hospital; SRT Nursing; St. Elizabeth Health Care; Temmy Latner Centre for Palliative Care; The Dorothy Ley Hospice; The Toronto Commandery Hospice; Toronto Central Home and Community Support Services and VHA. We could not have provided the level of service to our increasing base of Clients without these partnerships. We are most grateful!

Over the past year there continues to be multiple training and seminar opportunities offered to our Staff and Volunteers through HPCO, the Virtual Hospice, Volunteer Toronto and CHPCA which has been very helpful in keeping everyone informed and engaged. I have participated in and become a Member of the West Toronto Ontario Health Team (WTOHT) as well as being at the table of the Central Ontario Health Team (COHT) which also includes some of our Catchment area.

In closing, I want to express my sincere thanks to the Staff, Board & Volunteers for their continued support of the Hazel Burns mission. It has been an extremely difficult time for everyone, and I thank you all for rising to these challenges.



Karen Emsig
Executive Director

Client Services Summary
2021 – 2022

Total Clients Served	389
Bereavement Clients	117
Clients matched with Volunteers	81

Volunteer Activities

Board of Directors	6
Visiting Volunteers	35
Total number of Volunteers	41
Total number of Client Visits:	7,182

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OFFICERS AND DIRECTORS 2021 – 2022

OFFICERS

Sean Molloy – President
Julie Campbell - Vice-President

Jordan Levy – Treasurer

DIRECTORS

Andrea Swinton
Nadine Persaud *

Karen Todd

* Note: Nadine Persaud has stepped down as of August 2022.