

⌘ Hazel Burns Hospice

2018
Annual Report



⌘ Hazel Burns Hospice

2018 Annual General Meeting and Candle Lighting Memorial Tuesday, October 16th, 2018 @ 6:30PM

Agenda

Welcome

Call to Order

Candle Lighting Ceremony

- Karen Emsig/Jo-Ann Leake

Approval of Minutes from 2017 Annual General Meeting

President's Remarks

Treasurer's Report

- Appointment of Auditors: Clarkson Rouble LLP

Presentation of Slate of Directors

Voting – Re-appointment of Board Members

Executive Director's Remarks

Memorial Quilt Dedication

Closing Remarks

Refreshments

⌘ Hazel Burns Hospice

Hazel Burns Hospice was founded in 1991 by a group of Hazel's friends at the Silverthorn United Church in the Municipality of the Old City of York in Toronto. Hazel Burns was a compassionate and caring member of the Community who eagerly helped those in need. Hazel had a rich nursing career that led her to become Head Nurse at the West Park Hospital. Her unstinted service to the Community did not however, cease upon her retirement. She became an avid Volunteer with her Church where she visited many sick Members of the Congregation and was actually doing the work of Hospice. Her generosity and kind-hearted acts touched the lives of many.

In July of 1991 Hazel was diagnosed with liver cancer. Hazel's friends decided to start the Hazel Burns Hospice in her honour by hosting the first fundraising tea where they raised one thousand dollars. They worked out of a small space offered to them by the Church. Eventually, Hazel herself succumbed to liver cancer in September of 1991.

The Executive Director from St. Clair West Services for Seniors (SCWS) knew about this small Hospice group in the Community. When the Church needed the space that the Hospice occupied, SCWS were kind enough to offer a new space for the Hospice Volunteers to work in and HBH has continued to maintain this relationship. The E.D. from SCWS was one of the first Members on the Board of Directors of HBH and in 1994 he wrote the first Grant proposal to the Ministry of Health, Long-Term Care and HBH was granted money to hire some part-time employees. This was the year of our Incorporation.

Mission Statement

Hazel Burns Hospice is a Community, Volunteer based Charitable Organization providing in-home, compassionate care for people coping with a life-limiting illness.

Charitable Registration # BN89283-4649RR0001

The Meaning of Our Logo ⌘

Our logo can be interpreted many ways, all in accord with the Hospice philosophy. In its center is a protected sanctuary. This is the home of compassion that Hospice offers to our Clients and their loved ones.

Surrounding this core is a seamless and continuous stream of energy having no beginning and no end. This ribbon creates four identical enclosures.

These can be seen as the four directions, the four seasons and the four aspects of life - birth, youth, maturity and death – creating a continuum of living. Union, harmony, equanimity and balance are all present. All four are occurring simultaneously and naturally throughout this picture of life. The energy of each flows evenly and gracefully to all others. The energy brings compassion in action to all areas of life. This is Hospice caring.

President's Message 2018

I am pleased to report that Hazel Burns Hospice's operating year ending March 31, 2018 was another successful year for our Hospice. The Hospice continued to have a very collaborative working relationship with the Central Local Health Integration Network and our partners. The Central LHIN as it is known is our primary Funder. Our Staff and Executive Director continued to deliver an exceptional level of service to our Clients and their families including new and expanded Bereavement services. For that exceptional service, on behalf of myself and my fellow Board Members, I would like to express sincere thanks to Karen and to our Staff.

And most deservedly, my sincere thank you to the dedicated and compassionate group of Volunteers who are the face of Hazel Burns Hospice to our Clients.

In order to fund our Operations, the Hospice relies significantly on the Operating Grant it receives from the Ministry of Health and Long-Term Care distributed through the Central LHIN. Hazel Burns Hospice along with other Community-based Organizations received two increases to our base funding – a remarkable event in that we had not received any increased base funding for many years. On an annual basis, these amounts are \$5058.00 and \$39,217.00. This represents an increase of 17.36% to our base funding. Our main fundraising event of the year – the Healing Cycle bike ride for palliative care – and we raised just approximately \$7,076 in donations to our riders. A big thank you to all of the riders, sidekicks and donors!

As I mentioned last year, Hazel Burns Hospice has been in discussions with The Toronto Commandery Hospice to explore opportunities for integrating our services. The Toronto Commandery Hospice is in the planning stages and when built will be a 10 bed Residential Hospice located on the West Park Hospital property north of Eglinton between Jane Street and Scarlett Road. Our discussions continue and for many reasons beyond our control, the opportunity is taking longer to bring to fruition. Hazel Burns Hospice will continue to provide our Stakeholders with information as we move toward our goal of integration.

The Board of Directors is made up of a group of dedicated and experienced individuals who devote a significant amount of time each year to the Hospice's Governance activities. I want to thank our Board Members for all of their hard work and dedication over the past year – please acknowledge yourself to our Members when I announce your name.

Officers:

Frank White – President
Julie Campbell – our Vice President
Jordan Levy – our Treasurer
Katie Reid – our Secretary

Directors:

Sandra Beattie
Heather Hughes
Sean Molloy
Andrea Swinton
Mark Gronsfelt

We are a small Organization that I believe makes a big impact on our Community and Clients. Your Board is committed to supporting our Hospice Staff and Volunteers as we move forward.

⌘ Hazel Burns Hospice

**OFFICERS AND DIRECTORS
2018 – 2019**

OFFICERS

Frank White – President
Julie Campbell - Vice-President

Kathleen Reid - Secretary
Jordan Levy - Treasurer

DIRECTORS

Heather Hughes
Sandra Beatty
Andrea Swinton
Alexei Gavriline*

Sean Molloy
Mark Gronsfelt

* Member resigned

Executive Director's Remarks

This past year has been a year of growth for our Hospice which has been very exciting. As I mentioned in our last Annual Report received a Grant from an anonymous Benefactor in the amount of \$50,000, who wanted to make a donation in support of Hospice. We already had a Bereavement Group that we started in Partnership with the Alzheimer's Society of Toronto and Reconnect Community Health Services, which continued through the following year. The Group decided to work on creating a Memorial Quilt as part of their healing process for their grief. Part of our Meeting today is to display the quilt and share it with all of you.

Jo-Ann also started a short-term 6 week Bereavement Group that was running during the summer. Another one is planned for November and this too will be in Partnership with the Alzheimer's Society of Toronto and Reconnect Community Health Services.

We have had two Volunteer Training Sessions over the past year in Partnership with Circle of Care and Better Living and another Training Session started this week. A number of the modules are on line now so the Volunteers can complete some Sessions at their own pace however they must also attend some in-class.

Audrey Philip, Coordinator of Volunteer Services resigned from her position last November and we have had a couple of part-time people take on the role including Ilona Teplitsky and Julia Hurford Szpytka, after she completed her responsibilities for her MSW Practicum. They too have moved onto other opportunities and our Case Manager, Jo-Ann Leake along with Patricia Glover have been covering that desk.

We continue to engage in our Partnerships in the Community to include both the Central and Toronto Central LHINs, Community Care, formerly the CCAC which is now under the direction of the LHINs, the Temmy Latner Centre for Palliative Care and Dorothy Ley Palliative Medical Teams which include Doctors and Community Nursing Agencies; various Hospices and Reconnect Community Health Care Services, who continue to offer us meeting space for our Bereavement Groups with the use of the Eglinton Hill Centre. As a result of these Partnerships and Jo-Ann Leake's participation in daily telephone rounds with the Community Palliative Teams, we continue to experience an increase in our referrals.

Massage Therapy has been a core service of ours for 10 years now and we subsidize this Complimentary Therapy Program for our Clients with fundraising dollars. This has become a vital service since the Clients report they are experiencing great pain relief with massage and even the Medical Teams have commented on this from feedback from their Clients. We are going to have to try to find additional funding for this Program due its great success since we can only afford to offer three sessions per Client until the funds are depleted.

Our intended integration with The Toronto Commandery Hospice is still progressing although the documentation is still awaiting approval at City Hall. The land we are planning to move to is on the West Park Hospital property and the Residential Hospice has been included in their building plans.

In September we participated once again in our annual Fundraising event, the "Healing Cycle Ride for Palliative Care". This year our HBH Team raised \$7,076. These funds go directly to servicing our Clients through our Complimentary Therapy Program. Much thanks to our riders and supporters for their dedication and commitment to our Hospice.

Carolyn Gibson Smith has joined us recently as a Volunteer, visiting Clients and helping in the office. In January 2019, she will commence her MSW Practicum with us through the University of Windsor, MSW Program for Working Professionals. We are looking forward to our continued relationship.

Paula Tablon, our long-term Volunteer serving in Bereavement Support, has taken her experience and training from Hazel Burns Hospice into a new venture – "Healing In Nature – Bereavement Network". This service is offered specifically to young adults grieving the loss of loved one. She is assisted by Michael Modica, her fiancé, and our former MSW student, Julia Hurford Szpytka. We are so proud of Paula's accomplishments and wish her much success with this new venture.

We finally received some additional funding from the LHIN that was added to our base funding. This increase was been designated for Palliative Care over a period of three years and this was the final year. We have not had an increase to our base since 2011 so it was very welcome.

In closing, I would like to thank our Volunteers and Donors for their continued support to the Hospice and for the Staff's compassion towards our Client's needs.

Thank you,

Karen Emsig
Executive Director

Client Services Summary
2017 – 2018

Clients Served	379
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Volunteer Activities

Board of Directors	10
Visiting Volunteers	35

Total number of volunteers	45
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Volunteer Service Hours	4,515
(These hours would equate to \$90,300 of paid time)	

Total number of service hours	10,364
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